

Appendix 3

Ash Waghela

From: [REDACTED]
Sent: 17 July 2018 21:39
To: license
Subject: Application - 51 High Street, Harrow on the Hill, HA1 3HT

Follow Up Flag: Follow up
Flag Status: Flagged

To whom it may concern

I refer to the license application with regard to the above premises.

As a resident of High Street, I welcome the addition of another food and drink offer on Harrow on the Hill as adding to the character of the area.

However, I wish to raise the following points and questions with regard to the application:

- I note the licensing hours in the application and wish to raise the question as to whether this is different to those approved and operated by the previous occupiers, Cafe Cafe. I would expect the hours to be exactly the same and no different.
- I am sure that everyone recognises that this is a residential area and so drinking outside on the path/road should not be permitted.
- It would be helpful to understand, what the supervision and security etc requirements are with regard to this application to avoid potential noise etc when the premises close.
- I am not clear of the definition of 'regulated entertainment'. I trust that this does not include live entertainment which would be a concern.
- The application states that it is proposed to close the premises to the public 1 hour after 'licensable activities'. I am not clear what this exactly means and what time this would start.

I hope that the application will meet the above points.

If any response can be given to the above it would be appreciated.

Yours faithfully

Doug Benham

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Doug Benham
[REDACTED]

Jeffrey Leib

From: Fletcher, Marek [REDACTED]
Sent: 04 July 2018 14:21
To: license
Cc: [REDACTED]
Subject: Premises Licence - Coffee 2 Cocktails Ltd 51 High Street HA1 3HT

Categories: Licensing Act, Actioned JL

Good afternoon,

I have just seen the above licence application, and would like to object to the hours that are being proposed by the licensee. Although there are a few commercial premises nearby, this is primarily a residential area, and the address is surrounded by residential properties, both flats and houses.

Currently, the licence application is for the provision of both on and off premises sales of alcohol, until midnight Sunday to Thursday and until 01.00 Friday & Saturday, with customers on the forecourt, being a fenced off part of the pavement.

I believe that this will cause an unreasonable public nuisance to all the nearby residential properties. This will arise from two sources:

- The noise from customers sitting outside in the forecourt. I note that the applicant intends that customers, other than smokers will be asked to move inside after a certain time. This however means that the noise will continue until at least this time, and longer if smokers are allowed to remain outside.
- The noise from customers leaving the premises after closure.

As residents, we are already adversely affected by the noise of customers leaving commercial properties late at night. For example, on Sunday night (1st July), one of the hottest nights of the year, we had to close all the windows at the front of our house in order to shut out the noise from a group of males who had left one of the premises on the High Street and were arguing noisily as they walked down London Road. If this application were to be granted, it would mean that all nearby residents would suffer this public nuisance to a greater extent, and at later hours, than is currently the case.

Therefore, I urge you to reject any application that involves the provision of outside space to customers, and that allows the premises to stay open as late as is currently planned, thereby minimising the impact of this application on local residents.

Our address is: [REDACTED]

Thank you for your consideration,

Marek Fletcher

[REDACTED]

LICENSING APPLICATION: 51 HIGH STREET

We wish to make a representation regarding the application of a Premises Licence for 51 High Street, Harrow on the Hill, HA1 3HT in the name of Caffee 2 Cocktails Ltd. We are local residents whose comments relates to the prevention of crime and disorder and prevention of public nuisance licensing objectives.

The High Street has a character unique in the borough recognised and maintained by the Council through being part of a number of conservation areas. It is a quiet area with the largest proportion of properties owned by Harrow School, which at this end of the High Street are used as school boarding houses, a significant number of residential properties with a small number of shops and restaurants. At night it is particularly quiet and this has been especially the case since the closure of the previous business at 51 High Street, Café Café.

This part of the High Street is recognised as having very strange acoustics which amplify sound. For example, although our property is on the top floor of a block of flats and not directly opposite no 51, the normal level conversation of people standing outside it to make a phone call can be heard distinctly.

We wish the Licensing Department to consider the effect of the very late hours of opening requested in the application. The opening hours would obviously mean noise disturbance from customers until at least 1.30 a.m. every day of the week and later on Friday and Saturday nights. Our past experience tells us that customers who have been drinking all evening rarely leave the premises quietly. Drunken yelling and shouting, let alone the noise of goodbyes, car doors slamming and cars driving off sounds very loud indeed in the early hours of the morning and is more than sufficient to wake local residents. Taxi drivers arriving to pick up do not get out of their cars but sound their horns to alert their customers of their presence even at 2 am.

In the past, the Licensing Committee imposed a requirement for the previous business to make provision for their customers to leave the premises quietly. People who are drunk do not heed notices asking them to leave quietly; the responsibility of door supervisors ends once they've ushered customers outside their premises, they appear to have no power to stop people from noisily loitering in the vicinity long past closing time. We can't expect our police to patrol the area at these times, they have enough on their plates in busier parts of the Borough.

We acknowledge the difficult job the council has in balancing the application of its licencing powers with its duty to preserve and enhance its Conservation Areas, and whilst we respect a business' wish to run a successful enterprise, this should not be at the expense of neighbouring residents' quality of life or to the detriment of the locality.

We ask that consideration is given to the following three amendments.

- 1 The restriction of the hours of sale of liquor to 11 pm with a 12 pm closing time Sunday to Thursday and 12 pm with a 1 pm closing time on Friday and Saturday nights at the very latest.

- 2 The requirement to vacate outside space at 10. 30pm to restrict the noise to local residents.
- 3 A requirement for the collection of any broken glass and litter from the forecourt and surrounding public areas at closing time.

Gillian and David Anderson

12 July, 2018